

A word about the current health concerns about COVID-19 (coronavirus).

At Upper Cullen Resort, the safety of our guests and employees is our number one priority. As a valued guest, I'd like to share more with you about what we're doing to ensure your health and safety during recent concerns related to COVID-19 (coronavirus).

We are receiving regular communications from health experts and industry leaders to make sure we stay up-to-date and can insure the best environment is always maintained for our guests. While we do not expect much if any vulnerability to this latest health concern, we are taking numerous additional steps to ensure the health and safety of our guests.

Our Guest Accommodations

All of our cabins are unique "stand-alone" units with no common areas shared with other lodging. Each cabin has its own separate living, bathing and eating facilities and a dedicated outdoor BBQ and picnic table for your individual use during your stay with us. Our cabins have always been meticulously cleaned between occupants and we have implemented additional sanitary processes to address the concerns about the current health emergency. We continue to follow the CDC guidelines for cleaning and disinfecting all common surfaces. We're exploring using disinfectant specifically designed to eliminate viruses and bacteria (including coronavirus) as an additional precautionary measure.

Additional Steps We Are Taking

We have distributed additional hand sanitizers for use by our guests and staff to use at check-in counters. These efforts help ensure our guests and crews can follow CDC recommendations about hand washing and sanitizing. We are asking all of our staff to be especially diligent in their wellness routines, and as always, asking them to stay home in the event that they are sick or exhibiting symptoms.

Thank you for your continued trust in us as we remain dedicated to offering a safe and enjoyable stay. We look forward to seeing you at Upper Cullen Resort this summer.

Bruce Galles, owner

Matt Galles, General Manager

Patty Galles, Office Manager